

Emergency Response Times
NU New Hampshire work orders from 06/01/2013 to 06/30/2013
Total orders in sample: 55

Orders responded to in < 30 minutes: 35 (64% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
6/4/2013 8:16:29 AM	466 EXETER RD	HAMPTON	NH	Anthony Beck	Michael Tallis	9100	LEAK OUTSIDE	WF0538308N	0	19	6/4/2013 8:16	6/4/2013 8:17	6/4/2013 8:23	6/4/2013 8:36	6/4/2013 10:39:36 AM	122	20	Regular Hours	< 30 minutes
6/4/2013 10:41:45 AM	16 NCREAST LN	HAMPTON	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0538341N	0	15	6/4/2013 10:42	6/4/2013 10:42	6/4/2013 10:44	6/4/2013 10:58	6/4/2013 12:32:21 PM	94	16	Regular Hours	< 30 minutes
6/5/2013 10:26:55 AM	10 RICHMOND ST	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0538504N	0	7	6/5/2013 10:27	6/5/2013 10:28	6/5/2013 10:29	6/5/2013 10:36	6/5/2013 11:30:29 AM	54	9	Regular Hours	< 30 minutes
6/5/2013 3:08:55 PM	261 HANOVER ST Apt. 1	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0538552N	1	5	6/5/2013 15:10	6/5/2013 15:20	6/5/2013 15:21	6/5/2013 15:25	6/5/2013 3:49:52 PM	24	16	Regular Hours	< 30 minutes
6/5/2013 3:59:15 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0538562N	0	15	6/5/2013 15:59	6/5/2013 15:59	6/5/2013 16:00	6/5/2013 16:15	6/5/2013 5:02:03 PM	46	16	Regular Hours	< 30 minutes
6/6/2013 10:23:53 AM	76 SUZANNE DR	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0538644N	2	11	6/6/2013 10:26	6/6/2013 10:27	6/6/2013 10:28	6/6/2013 10:39	6/6/2013 10:52:17 AM	13	15	Regular Hours	< 30 minutes
6/6/2013 10:42:09 AM	1600 WOODBURY AVE Apt. 6	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF0538647N	3	17	6/6/2013 10:46	6/6/2013 10:50	6/6/2013 10:52	6/6/2013 11:08	6/6/2013 11:34:17 AM	26	26	Regular Hours	< 30 minutes
6/6/2013 2:25:25 PM	0 TROUBLE CALL	SOMERSWORTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0538716N	1	7	6/6/2013 14:26	6/6/2013 14:27	6/6/2013 14:29	6/6/2013 14:34	6/6/2013 4:29:25 PM	115	8	Regular Hours	< 30 minutes
6/6/2013 3:02:54 PM	6 BUZZELL AVE	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0538723N	0	11	6/6/2013 15:03	6/6/2013 15:03	6/6/2013 15:04	6/6/2013 15:14	6/6/2013 3:33:03 PM	18	11	Regular Hours	< 30 minutes
6/7/2013 8:51:58 AM	336 MILLER AVE	PORTSMOUTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0538769N	0	14	6/7/2013 8:52	6/7/2013 8:58	6/7/2013 8:59	6/7/2013 9:13	6/7/2013 10:07:03 AM	54	21	Regular Hours	< 30 minutes
6/10/2013 7:32:18 AM	51 OVERLOOK DR Apt. 64 Pst. BLDG	ATKINSON	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0538993N	0	28	6/10/2013 7:33	6/10/2013 7:33	6/10/2013 7:33	6/10/2013 8:01	6/10/2013 8:38:46 AM	36	29	Regular Hours	< 30 minutes
6/10/2013 8:15:00 AM	0 TROUBLE CALL	PLAISTOW	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0538997N	0	18	6/10/2013 8:15	6/10/2013 8:15	6/10/2013 8:15	6/10/2013 8:34	6/10/2013 9:41:35 AM	67	19	Regular Hours	< 30 minutes
6/10/2013 11:41:53 AM	45 WATER ST	EXETER	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0539121N	1	0	6/10/2013 11:43	6/10/2013 11:43	6/10/2013 11:44	6/10/2013 11:44	6/10/2013 12:18:54 PM	34	2	Regular Hours	< 30 minutes
6/11/2013 8:46:31 AM	208 BRISTOL ST	SEABROOK	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0539259N	0	4	6/11/2013 8:47	6/11/2013 8:54	6/11/2013 8:55	6/11/2013 8:59	6/11/2013 9:54:55 AM	55	13	Regular Hours	< 30 minutes
6/11/2013 12:16:29 PM	375 OCEAN BLVD Apt. 5 Pst. UNIT	HAMPTON	NH	Anthony Beck	David Martinage	9000	LEAK INSIDE	WF0539333N	1	13	6/11/2013 12:18	6/11/2013 12:18	6/11/2013 12:22	6/11/2013 12:32	6/11/2013 1:09:52 PM	37	15	Regular Hours	< 30 minutes
6/11/2013 12:46:43 PM	0 TROUBLE CALL	EXETER	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF0539345N	0	18	6/11/2013 12:47	6/11/2013 12:47	6/11/2013 12:47	6/11/2013 13:05	6/11/2013 2:13:47 PM	67	19	Regular Hours	< 30 minutes
6/12/2013 11:00:49 AM	538 OCEAN BLVD Apt. 5	SEABROOK	NH	Anthony Beck	David Martinage	9000	LEAK INSIDE	WF0539490N	0	3	6/12/2013 11:01	6/12/2013 11:02	6/12/2013 11:02	6/12/2013 11:06	6/12/2013 12:26:49 PM	80	5	Regular Hours	< 30 minutes

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6/13/2013	11:55:37 AM	0 BRYANT WOODS RD Apt. CLUB	ATKINSON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0539648N	0	21	6/13/2013 11:56	6/13/2013 11:57	6/13/2013 11:57	6/13/2013 12:18	6/13/2013	1:22:41 PM	63	23	Regular Hours	< 30 minutes
6/13/2013	2:51:18 PM	0 TROUBLE CALL	DOVER	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0539682N	1	17	6/13/2013 14:53	6/13/2013 14:54	6/13/2013 14:55	6/13/2013 15:11	6/13/2013	4:19:23 PM	67	20	Regular Hours	< 30 minutes
6/17/2013	1:48:09 PM	93 MAPLE ST	SOMERSWORTH	NH	David Emerton	Michael Tails	9000	LEAK INSIDE	WF0540157N	0	16	6/17/2013 13:48	6/17/2013 13:49	6/17/2013 13:52	6/17/2013 14:06	6/17/2013	2:50:46 PM	44	17	Regular Hours	< 30 minutes
6/19/2013	7:08:54 AM	18 GLADE PATH	HAMPTON	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	WF0540369N	3	20	6/19/2013 7:12	6/19/2013 7:12	6/19/2013 7:13	6/19/2013 7:32	6/19/2013	9:22:05 AM	109	23	Regular Hours	< 30 minutes
6/19/2013	12:08:33 PM	89 ASHWORTH AVE	HAMPTON	NH	David Perreault	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0540466N	0	6	6/19/2013 12:09	6/19/2013 12:14	6/19/2013 12:15	6/19/2013 12:21	6/19/2013	1:13:23 PM	52	12	Regular Hours	< 30 minutes
6/20/2013	8:39:31 AM	70 HIGHLAND ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0540556N	0	6	6/20/2013 8:39	6/20/2013 8:40	6/20/2013 8:40	6/20/2013 8:47	6/20/2013	10:12:15 AM	85	7	Regular Hours	< 30 minutes
6/21/2013	12:51:38 PM	8 H ST	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0540735N	0	2	6/21/2013 12:51	6/21/2013 12:52	6/21/2013 12:54	6/21/2013 12:55	6/21/2013	1:24:22 PM	29	3	Regular Hours	< 30 minutes
6/21/2013	1:13:43 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0540738N	0	10	6/21/2013 13:13	6/21/2013 13:14	6/21/2013 13:14	6/21/2013 13:24	6/21/2013	3:08:03 PM	103	10	Regular Hours	< 30 minutes
6/24/2013	9:54:27 AM	12 SALEM ST	SALEM	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF0540870N	0	18	6/24/2013 9:54	6/24/2013 9:59	6/24/2013 9:59	6/24/2013 10:18	6/24/2013	11:28:41 AM	70	23	Regular Hours	< 30 minutes
6/26/2013	8:30:33 AM	0 TROUBLE CALL	NEWTON	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0541242N	0	16	6/26/2013 8:30	6/26/2013 8:31	6/26/2013 8:32	6/26/2013 8:48	6/26/2013	10:47:46 AM	119	17	Regular Hours	< 30 minutes
6/26/2013	9:04:16 AM	623 DENNETT ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0541249N	0	3	6/26/2013 9:04	6/26/2013 9:06	6/26/2013 9:06	6/26/2013 9:10	6/26/2013	10:34:17 AM	84	5	Regular Hours	< 30 minutes
6/26/2013	9:07:02 AM	725 LAFAYETTE RD Pst. 1	HAMPTON	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0541250N	0	11	6/26/2013 9:07	6/26/2013 9:09	6/26/2013 9:09	6/26/2013 9:20	6/26/2013	10:05:25 AM	45	13	Regular Hours	< 30 minutes
6/26/2013	2:21:28 PM	34 MAIN ST	PLAISTOW	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0541320N	0	18	6/26/2013 14:21	6/26/2013 14:22	6/26/2013 14:22	6/26/2013 14:41	6/26/2013	4:44:01 PM	122	19	Regular Hours	< 30 minutes
6/26/2013	3:23:39 PM	382 BARTLETT ST	PORTSMOUTH	NH	Daniel Lafortune	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0541333N	0	10	6/26/2013 15:24	6/26/2013 15:25	6/26/2013 15:26	6/26/2013 15:36	6/26/2013	3:50:20 PM	13	12	Regular Hours	< 30 minutes
6/28/2013	7:29:37 AM	486 WINNACUNNET RD Apt. D	HAMPTON	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0541496N	0	27	6/28/2013 7:29	6/28/2013 7:31	6/28/2013 7:31	6/28/2013 7:58	6/28/2013	8:17:11 AM	18	29	Regular Hours	< 30 minutes
6/28/2013	12:46:21 PM	10 ELLIOT ST	EXETER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0541560N	0	9	6/28/2013 12:46	6/28/2013 12:48	6/28/2013 12:49	6/28/2013 12:58	6/28/2013	2:39:33 PM	100	12	Regular Hours	< 30 minutes
6/28/2013	12:58:16 PM	8 WAYSIDE FARM LN	HAMPTON	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0541561N	2	11	6/28/2013 13:01	6/28/2013 13:06	6/28/2013 13:06	6/28/2013 13:17	6/28/2013	1:47:10 PM	29	19	Regular Hours	< 30 minutes
6/28/2013	2:29:04 PM	40 MILBERN AVE	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0541683N	3	19	6/28/2013 14:32	6/28/2013 14:32	6/28/2013 14:32	6/28/2013 14:51	6/28/2013	3:19:55 PM	28	22	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 9 (16% of total) for After Hours:																				
6/3/2013	4:24:03 PM	23 BAYBERRY DR Apt. 879 Pst. LOT	ATKINSON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0538271N	0	16	6/3/2013 16:24	6/3/2013 16:25	6/3/2013 16:26	6/3/2013 16:42	6/3/2013 5:04:45 PM	22	18	After Hours	< 30 minutes
6/3/2013	5:52:22 PM	57 JADY HILL AVE	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0538287N	0	16	6/3/2013 17:53	6/3/2013 17:53	6/3/2013 17:53	6/3/2013 18:09	6/3/2013 6:28:27 PM	18	17	After Hours	< 30 minutes
6/5/2013	6:55:56 PM	9 PROSPECT ST Apt. 2	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0538579N	4	10	6/5/2013 19:00	6/5/2013 19:00	6/5/2013 19:01	6/5/2013 19:10	6/5/2013 7:46:34 PM	35	14	After Hours	< 30 minutes
6/10/2013	4:49:35 PM	16 GENTIAN RD	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0539199N	0	21	6/10/2013 16:50	6/10/2013 16:52	6/10/2013 16:52	6/10/2013 17:13	6/10/2013 5:38:01 PM	24	24	After Hours	< 30 minutes
6/12/2013	10:44:45 PM	210 ASHWORTH AVE	HAMPTON	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0539576N	0	3	6/12/2013 22:45	6/12/2013 22:48	6/12/2013 22:48	6/12/2013 22:51	6/12/2013 11:09:48 PM	18	6	After Hours	< 30 minutes
6/13/2013	6:14:36 PM	66 VIOLA CIR	SEABROOK	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0539715N	0	20	6/13/2013 18:15	6/13/2013 18:15	6/13/2013 18:16	6/13/2013 18:36	6/13/2013 7:26:10 PM	49	21	After Hours	< 30 minutes
6/21/2013	5:53:28 PM	838 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0540808N	0	12	6/21/2013 17:53	6/21/2013 17:54	6/21/2013 17:54	6/21/2013 18:07	6/21/2013 6:53:06 PM	46	13	After Hours	< 30 minutes
6/27/2013	8:03:59 PM	3 HILLSIDE DR	PORTSMOUTH	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WF0541491N	0	9	6/27/2013 20:04	6/27/2013 20:05	6/27/2013 20:05	6/27/2013 20:15	6/27/2013 8:36:44 PM	21	11	After Hours	< 30 minutes
6/28/2013	6:14:17 PM	169 MAIN ST	PLAISTOW	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0541715N	0	19	6/28/2013 18:15	6/28/2013 18:20	6/28/2013 18:20	6/28/2013 18:39	6/28/2013 7:01:12 PM	21	25	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 3 (5% of total) for Weekend/Holiday Hours:																				
6/8/2013	9:49:42 AM	579 SAGAMORE AVE Apt. 117 Pst. 41	PORTSMOUTH	NH	John Wiley	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0538961N	1	25	6/8/2013 9:50	6/8/2013 9:53	6/8/2013 9:54	6/8/2013 10:18	6/8/2013 10:42:06 AM	23	29	Weekend/Holiday	< 30 minutes
6/22/2013	8:15:16 AM	983 SOUTH ST	PORTSMOUTH	NH	David Perreault	Linda Hollums	9100	LEAK OUTSIDE	WF0540814N	1	8	6/22/2013 8:17	6/22/2013 8:22	6/22/2013 8:22	6/22/2013 8:30	6/22/2013 10:57:14 AM	146	15	Weekend/Holiday	< 30 minutes
6/30/2013	7:21:14 PM	355 WOODSTOCK ST	SEABROOK	NH	Kevin Clifford	Mark Severens	5000	GAS LEAKS - SERVICE	WF0541767N	0	13	6/30/2013 19:22	6/30/2013 19:22	6/30/2013 19:24	6/30/2013 19:35	6/30/2013 7:46:21 PM	10	14	Weekend/Holiday	< 30 minutes

Orders responded to in 31-45 minutes: 1 (2% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
6/20/2013 9:30:53 AM	10 ELLIOT ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0540563N	0	30	6/20/2013 9:31	6/20/2013 9:33	6/20/2013 9:37	6/20/2013 10:03	6/20/2013 11:11:24 AM	67	33	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 3 (5% of total) for After Hours:																			
6/5/2013 12:25:13 AM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0538480N	1	27	6/5/2013 0:26	6/5/2013 0:37	6/5/2013 0:40	6/5/2013 1:04	6/5/2013 2:10:01 AM	65	39	After Hours	31-45 minutes
6/19/2013 9:54:11 PM	293 MARCY ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0540539N	2	35	6/19/2013 21:57	6/19/2013 21:57	6/19/2013 21:57	6/19/2013 22:33	6/19/2013 11:03:08 PM	30	38	After Hours	31-45 minutes
6/20/2013 5:37:49 AM	16 SPRUCE CT Apt. H5E	SEABROOK	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF0540543N	1	32	6/20/2013 5:39	6/20/2013 5:48	6/20/2013 5:48	6/20/2013 6:20	6/20/2013 7:45:24 AM	84	42	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 4 (7% of total) for Weekend/Holiday Hours:																			
6/2/2013 12:21:43 PM	881 OCEAN BLVD	HAMPTON	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0538075N	3	28	6/2/2013 12:24	6/2/2013 12:26	6/2/2013 12:26	6/2/2013 12:54	6/2/2013 1:44:18 PM	49	33	Weekend/Holiday	31-45 minutes
6/8/2013 9:45:25 PM	27 KNIGHT ST Apt. APT 4	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF0538977N	1	22	6/8/2013 21:47	6/8/2013 21:56	6/8/2013 21:56	6/8/2013 22:18	6/8/2013 10:46:44 PM	27	33	Weekend/Holiday	31-45 minutes
6/16/2013 4:59:09 PM	27 L ST	HAMPTON	NH	Jeffrey Croteau	Scott Lacouture	9000	LEAK INSIDE	WF0539851N	0	35	6/16/2013 17:00	6/16/2013 17:05	6/16/2013 17:05	6/16/2013 17:40	6/16/2013 6:52:24 PM	71	41	Weekend/Holiday	31-45 minutes
6/29/2013 12:19:50 PM	5 STERLING HILL LN Pkt. 547	EXETER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0541740N	1	22	6/29/2013 12:20	6/29/2013 12:28	6/29/2013 12:28	6/29/2013 12:51	6/29/2013 1:23:08 PM	32	31	Weekend/Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 0 [0% of total] for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Response Category
Orders responded to in 46-60 minutes: 0 [0% of total] for After Hours:															
Orders responded to in 46-60 minutes: 0 [0% of total] for Weekend/Holiday Hours:															
Orders responded to in 61-75 minutes: 0 [0% of total] for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Response Category
Orders responded to in 61-75 minutes: 0 [0% of total] for After Hours:															
Orders responded to in 61-75 minutes: 0 [0% of total] for Weekend/Holiday Hours:															
Orders responded to in > 75 minutes: 0 [0% of total] for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Response Category

Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:

Summary for 06/01/2013 to 06/30/2013

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	22	40%	15	16	44%	15	4	33%	15	2	29%
30	25	85%	30	19	97%	30	5	75%	30	1	43%
45	8	100%	45	1	100%	45	3	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	36		Total	12		Total	7	

Jun-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	22	40%	15	16	44%	15	4	33%	15	2	29%
30	25	85%	30	19	97%	30	5	75%	30	1	43%
45	8	100%	45	1	100%	45	3	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	36		Total	12		Total	7	

May-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	47%	15	14	52%	15	9	50%	15	0	0%
30	21	90%	30	13	100%	30	6	83%	30	2	50%
45	5	100%	45	0	100%	45	3	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	49		Total	27		Total	18		Total	4	

Apr-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	30	55%	15	24	73%	15	6	46%	15	0	0%
30	22	95%	30	9	100%	30	7	100%	30	6	67%
45	3	100%	45	0	100%	45	0	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	33		Total	13		Total	9	

Mar-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	50%	15	24	63%	15	3	50%	15	2	14%
30	22	88%	30	12	95%	30	2	83%	30	8	71%
45	5	97%	45	0	95%	45	1	100%	45	4	100%
60	1	98%	60	1	97%	60	0	100%	60	0	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	58		Total	38		Total	6		Total	14	

Feb-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	31%	15	22	45%	15	8	53%	15	1	3%
30	48	78%	30	26	98%	30	6	93%	30	16	46%
45	16	94%	45	1	100%	45	0	93%	45	15	86%
60	6	100%	60	0	100%	60	1	100%	60	5	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	101		Total	49		Total	15		Total	37	

Jan-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	38%	15	29	55%	15	7	22%	15	2	14%
30	39	78%	30	21	94%	30	14	66%	30	4	43%
45	20	98%	45	3	100%	45	9	94%	45	8	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	99		Total	53		Total	32		Total	14	

Dec-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	47	36%	15	29	43%	15	11	37%	15	7	23%
30	58	81%	30	33	91%	30	12	77%	30	13	65%
45	20	97%	45	6	100%	45	6	97%	45	8	90%
60	4	100%	60	0	100%	60	1	100%	60	3	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	129		Total	68		Total	30		Total	31	

Nov-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	36%	15	26	48%	15	7	25%	15	2	14%
30	49	88%	30	27	98%	30	15	79%	30	7	64%
45	7	95%	45	0	98%	45	4	93%	45	3	86%
60	5	100%	60	1	100%	60	2	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	54		Total	28		Total	14	

Oct-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	33	42%	15	26	52%	15	6	35%	15	1	9%
30	36	88%	30	22	96%	30	9	88%	30	5	55%
45	7	97%	45	2	100%	45	1	94%	45	4	91%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	50		Total	17		Total	11	

Sep-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	48%	15	25	52%	15	5	50%	15	1	14%
30	26	88%	30	19	92%	30	4	90%	30	3	57%
45	7	98%	45	4	100%	45	1	100%	45	2	86%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	65		Total	48		Total	10		Total	7	

Aug-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	39%	15	24	53%	15	2	20%	15	0	0%
30	31	85%	30	20	98%	30	5	70%	30	6	50%
45	7	96%	45	0	98%	45	2	90%	45	5	92%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	67		Total	45		Total	10		Total	12	

Jul-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	25	43%	15	3	38%	15	0	0%
30	32	83%	30	28	91%	30	3	75%	30	1	17%
45	10	97%	45	5	100%	45	2	100%	45	3	67%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	72		Total	58		Total	8		Total	6	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	373	40%	15	284	51%	15	71	36%	15	18	11%
30	409	85%	30	249	95%	30	88	80%	30	72	54%
45	115	97%	45	22	99%	45	32	96%	45	61	91%
60	26	100%	60	3	100%	60	8	100%	60	15	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	924		Total	559		Total	199		Total	166	